

RECOMMENDED HORSESELLERS NETWORK MEMBERS 'CODE OF PRACTICE'

The members of the RHN agree to the following 'Code of Practice' to protect the interests of both buyer and seller:

1. To offer equine stock that to the best of their knowledge is in accordance with purchaser's requirement. If different to requirement to let the RHN know so that the buyer can be informed prior to arranging a viewing
2. To declare any vices, health or veterinary issues prior to purchase and to provide as appropriate a history of horse or pony's' performance.
3. To produce at the time of first viewing or later by arrangement a valid passport and any other documentation available re freeze marking and or microchip registration.
4. To provide or arrange trial facilities for each discipline prior to purchase and to maintain a valid public liability insurance at the 'viewing' premises.
5. To arrange and to attend vetting by own or customers vet within 7 days of deposit subject to agreement with buyer.
6. To give a written 'Bill of Sale' on letter headed paper that includes terms and conditions of warranty and returns procedure.

To include but not limited to :

- 6.1 A refund of the deposit in the event that the horse or pony does not pass the vet or for other reasons that were conditional for the sale to proceed.
- 6.2 To provide an Exchange Service based on matching to a similar 'value, performance and temperament ' within a reasonable period after purchase. This service is to be made available in the event the horse or pony is found not to be suitable for the purpose for which it was sold. The terms and conditions of this service are to be agreed with the buyer prior to purchase.
7. To be available to provide and after sales support service subject to separate quotation e.g. in relation to equine management and welfare, training or assistance with competitions.