

RECOMMENDED HORSESELLERS NETWORK

HORSE BUYERS 'CODE OF CONDUCT'

Welcome to THE RECOMMENDED HORSESELLERS NETWORK (RHN) a unique added value horse buying service provided by Horsesforsalebyprofessionals.com in association with THE LITTLE BLACK BOOK The Equestrians Guide to Recommended Professionals.

The RHN is a selection of some of the very best horse/pony producers that through recommendations, credentials and experience have been invited into the network to help you make a better choice with greater support when purchasing a horse or pony. This bespoke horse buying service that introduces you to members of the network that can meet your purchase requirements is provided free of charge- all we would ask in return is that our customers abide by a simple 'Code of Conduct' designed to protect both the buyer and the seller throughout the purchase process.

Your adherence to the following principles is a condition of using the RHN

1. To adopt a code of honesty, respect and integrity in all discussions with members of the network
2. To allow an exclusive period of 4 weeks for the Network to find a horse or pony to match your needs. This period to be extended only by mutual agreement.
3. To complete an 'e-Requirements Form' to clearly define what type of horse or pony is required in relation to your abilities and ambitions. If possible, consult with a professional who knows your skill level and ambition to provide the most accurate view of your requirements.

We will be able to help guide you further with this during our introductory discussion.

4. To keep an open mind as to the advice given by the HorseSeller if appearing contrary to your initial requirements. There is often a great gap between perceived and actual needs.
5. To attend any agreed viewing appointment as punctually as possible and to give a 12 hour notice period in the event that you are unable to keep to the time agreed. Please allow up to 2 hours for viewing and more if viewing more than one horse. Also, to be willing, if required to make appointments during the week since weekends are often a busy time for those HorseSellers who also compete.
6. To give a positive or negative response to the HorseSeller within 24 hours of viewing to either hold the horse subject to deposit or to allow the horse to be viewed by other potential customers
7. To inform The HorseSeller at the time of making an 'appointment to view' that you wish to bring an adviser to assist you with the viewing ie another equestrian professional eg trainer,rider etc.
8. To arrange vetting within 7 days after making deposit unless otherwise agreed by the HorseSeller.
9. To collect and make payment in full within 7 days following approval by the vet unless otherwise agreed by the HorseSeller.
10. To provide a written feed back as to your experience with the RHN

We also recommend that when trying out any horse or pony, you also have a valid personal accident insurance cover.

Finally, if you have appreciated the service that the RHN has provided, we would ask you for Your recommendations of Equestrian Professional or Retailers, Trades and Services that you have used so that we can invite them to join the next edition of THE LITTLE BLACK BOOK of recommended professionals. Your support can help improve standards in our sport.

The RHN offers this free bespoke service to make sure that the professional Horse Sellers expertise is available to everyone. If you are pleased with the service that you have experienced, we would appreciate a financial contribution that will go to support some of our talented young riders in LegUPfortalent.